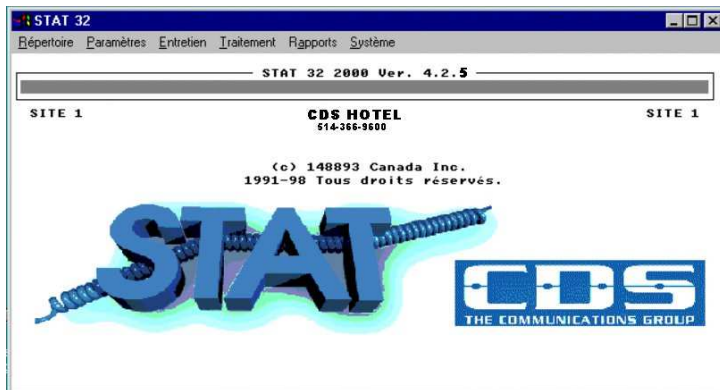


STAT Guest Call Billing Tool

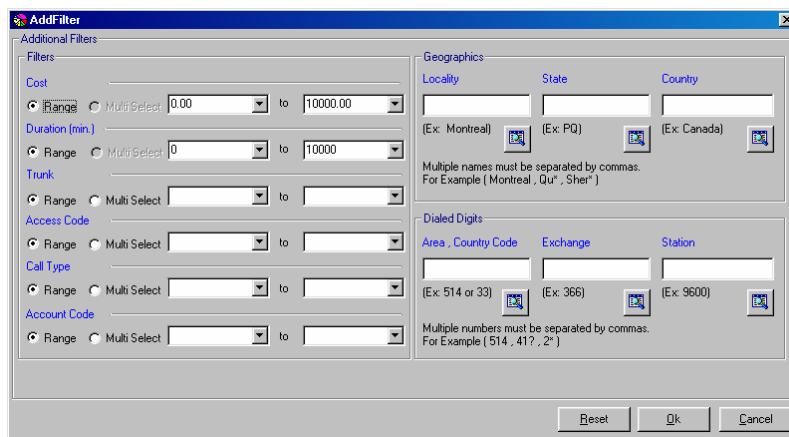
In today's hospitality world, where customer satisfaction is crucial, it is essential to make sure that communication resources are used in effective ways with the greatest ease. Hotel managers need the proper tools to bill back customers for phone usage while supervising their personnel's phone activity. **STAT** (Smart Telecommunications Accounting Tool) is a sophisticated software, specifically designed for managing hotel communications and for the generation of multiple management reports.



Designed to **control costs** and **maximize profits**, **STAT** facilitates the telephone management of businesses and enterprises enabling them to precisely measure the use of telephone and Internet connections by **regular phone lines**. **STAT** reports can be printed in text and/or graphic format saved on disk, exported to other programs, or sent by e-mail. Creation and transmission of reports is particularly useful for companies with several business locations. Available as a turnkey solution, **STAT** is installed, configured and supported with initial training and telephone assistance for the first year of ownership.

Total flexibility

STAT collects call records, processes calls and transmits them to the Property Management System (PMS) or printer, in real time. STAT is fully compatible with local area networks. It can run on a server or a workstation and provides full access to files, reports and functions on screens at the same time.



The Call Billing Module

The Call Billing Module allows administrators to produce a variety of audit and profit reports to calculate expenses and telephone income per period utilizing criteria such as Call Type, Room Type etc. Properties without a PMS can also generate Room Billing reports for the purpose of invoicing their guests. Parameters such as markup percentage, minimum and maximum profit, flat charges, surcharges, etc., are used to create a single Profit Scheme based on a single Call Type. The combination of multiple Call Types, multiple Profit Schemes and special Digit Processing add another dimension to billing options. The application of phone charges can be tailored to suit the requirements of the Property and is flexible enough to produce billing profiles that are specific to guest types, call types, room types, extensions, etc.

STAT "PPT" (Profit Per call Type)

PPT provides up to 4 levels of Profit Schemes that can be assigned to individual rooms. Properties that are organized with special rooms (i.e. Penthouse, VIP Suites, Club Level, etc.) are able to configure unique Profit Schemes that suit their requirements. Configurations that include rooms with multiple extension types (i.e. phone, Internet, fax, etc.) can further configure PPT to apply a Profit Scheme based on that extension type.

STAT "PPP" (Profit Per guest Profile allocation at check-in, optional)

Properties wishing to offer special billing options to preferred guests (i.e. VIP, Club members, etc.), independent of the room type, would immediately see the benefits of the PPP option. This feature makes use of a "listen-mode" connection onto the Property's PMS link to the telephone system and allows STAT to associate specific Profit Schemes to each guest at the time of check-in. The Profit Scheme to be applied is user-definable and the PMS is not required to have existing support for VIP codes – STAT is able to use other methods for identifying the required scheme. There are up to 4 unique profit schemes that can be applied to each guest and the default setting for the room will be applied when the guest is checked-out.

Profit Schemes for Call Type: DDD				
	Profit Schemes			
	A	B	C	D
Markup %	40.000	40.000	30.000	30.000
Flat charge	1.5000	1.0000	1.5000	1.0000
Surcharge per minute (initial)	0.0500	0.0500	0.0500	0.0500
Surcharge per minute (additional)	0.0300	0.0300	0.0300	0.0300
Surcharge start minute (initial)	5	5	5	5
Surcharge end minute (initial)	30	30	30	30
Surcharge end minute (additional)	0	0	0	0
Minimum profit	2.0000	2.0000	2.0000	2.0000
Maximum profit	0.0000	0.0000	0.0000	0.0000

Additional features

911 alarm notification

STAT fully supports real time 911 notification (not available on all PBX's). Alarm message pops up on screen with room number, date and time of call . A notification can also be sent to a pager, cell phone or SMS format.

Wake-up logs. STAT can also capture and store wake-up logs generated by PBX's such as Mitel or Meridian. Easy to query logs are available on screen. No more special serial printers running out of paper or jamming.

Features

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| <ul style="list-style-type: none"> • 32Bit application runs under Windows XP – 2003 Server • Feature-rich hotel software • Connects to any SMDR capable KSU / PBX • Model sizes ranging from 24 to 5000+ rooms • 911 dialing alert • PBX wake-up logs reporting • Full time call processing program • Complete interaction with CDS Hospitality Voice server (HVS) • 32Bit PMS interface program, serial or network connectivity • 32Bit Call collection program with history files • Supports two tier tax calculation on cost and/or profits | <ul style="list-style-type: none"> • Supports progressive and variable call-costing. Ideal for billing Internet or other long duration toll free calls • Support 4 profit schemes by room • GUI Interface • Supports minimum and maximum profit • "Local call reject" option per room • "Hobic merge" (Autoquote) option • "Answer detection" option • Full support for multiple extension numbers per room • "Print-immediate" mode (as Autoquote), Check-out mode or PMS interface mode • Full support of all call costing methods including: V & H tables, per call, per second, per six seconds increments |
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